

**University of Michigan Flint
Housing and Residential Life
810-237-6571**

MISSION STATEMENT

Housing and Residential Life at the University of Michigan-Flint is fully dedicated to the creation of a learning-centered community where inclusiveness, academic excellence, personal growth, and the free exchange of divergent ideas are highly valued. Student residents are encouraged to actively shape their community and are expected to balance individual and collective needs with civility and honesty. Our foundation is built upon a presumption of goodwill and the belief that mutual respect is a fundamental right of every human being.

We collaborate with many other offices on campus to ensure that First Street Residence Hall supports the community. Some these include the Department of Public Safety, Dining Services, Facilities, Counseling Services, Campus Judicial Officer and Financial Aid.

Contact the HRL Office if:	Contact First Street Residence Hall if:
Have a general Housing question.	You would like to set up a program for residents.
If you're concerned about a resident.	You would like to publicize an upcoming event.
If you would like to schedule a tour of the hall.	Need access to residence hall students.
Have a question about a student's application or status in Housing.	Would like to share information with the Resident Advisors.
Are interested in summer housing for a department or program.	You would like to work with the First Street Hall Council.
Need information on room and board rates and housing contract.	You would like to reserve the Multipurpose room.
Need information on critical dates in Housing such as move-in and move-out.	

Housing and Residential Life Staff		
Jeanine Bessette Director	237-6572	Provides overall leadership to the department. Builds strong relationships with residential students. Serves as senior on-call staff member. Supports students as Co-chair for the Invest in Your Success Program.
Trelawny Boynton Assistant Director	237-6572	Assists the Director in leadership of the department. Builds strong relationships with residential students. Serves as senior on-call staff member. Coordinates the summer conferences program.
Qiana Perrean Smith Hall Director	762-0147	As the only professional staff who lives in the residence hall, Qiana is the main source of support for residential students. She directly supervises the 15 student staff in the residence hall; oversees the judicial program when policies are violated in the community, advises the Hall Council. Qiana is also the on-call staff member who responds to emergencies and critical incidents.

Deb Beattie Administrative Assistant	237-6571	Responsible for all administrative duties that keep housing running including: managing student information, budget, web site, building and suite access, etc.
Resident Advisor		One of the key responsibilities of an RA is that of a community builder. They build community by getting to know residents, assessing their needs, planning activities based on those needs, connecting students to UM-Flint resources, mediating conflict, assisting with academics, responding to students in crisis, etc.
Front Desk Staff	762-0161	These students are the “front lines” of the hall. The Front Desk is open 24/7 and these students assist with lockouts, check-in guests and assist residents as need arise.
Student emergency or need to reach a Housing and Residential Life staff member immediately	814-0335	If there is an immediate emergency and you need to find a Housing and Residential Life staff member, please call our duty phone. It will be answered 24/7.