



Information Technology Services

Bits 'n Bytes

Spring / Summer 2004

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Need More Email Features Than Your Provider Has to Offer?

Have you noticed the limited usability of your Hotmail, Yahoo, or AOL email account? Did you know that you can access your student email from **ANY** computer with internet access? This free, web-based email will allow you to access your UM-Flint student mail worldwide at <http://mail.umflint.edu>. You can manage and organize your email messages, schedule, contacts, tasks and more with the same look and feel of other Microsoft products. What are you waiting for? [Use your free UM-Flint email account today.](#)

Provider	Save Messages to Computer	Reply To Address	Spam Filters	Storage Limit	Forwards	Spell Check	Signature
<u>UM-Flint</u>	Yes	Yes (Full Version)	Yes	> 25MB	Yes	Yes	Yes
Excite	Yes	Yes	No	3MB	No	No	Yes
Hotmail	No	Yes	Yes	2MB	No	Yes	Yes
iVillage	Yes	No	Yes	4MB	No	Yes	Yes
Netscape	No	No	Yes	5MB	No	Yes	Yes
Yahoo	Yes	Yes	Yes	4MB	Yes	Yes	Yes

The University assumes no responsibility for email that is forwarded off the campus network. ITS highly recommends that students, faculty, and staff utilize their UM-Flint email account to view campus-related messages and to communicate with the campus community.

Speak Up! Let us know what email provider you currently use most!

Any student can take the poll on the TECH tab in Blackboard, just visit <http://online.umflint.edu/index2.html>

To vote, login to Blackboard as you would your UM-Flint Outlook Webmail account.

For more details, visit the Email Support Center at <http://www.umflint.edu/outlook/>

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Visit the New Video Production Center!



Mediated Classroom Services (MCS) along with Web and Instructional Technology (WIT), units of ITS, are pleased to announce a new service, the Video Production Center (VPC).

The purpose of the VPC is to support the campus community with multimedia projects. The facility is open for students, faculty, and staff to use for campus-related video projects.

The VPC is located in Room 3106 of the William S. White Building (within the ITS suite at 3102 WSW). The hours of operation are generally Monday-Friday, 8 a.m. to 5 p.m. An appointment with ITS staff is suggested to guarantee availability of the facility and to

request assistance to learn to use the equipment. Contact itsTraining@umflint.edu to schedule an appointment. The VPC has been equipped with the following:

- TV with a VCR and a DVD/VCR combo
- Dell PC with All-in-Wonder capture card and DVD burner
- A Canon ZR70 camcorder (mini-dv format) is available for faculty and staff to check out

Visit our Open House on Thursday, June 3rd from 9am-4pm!
Refreshments provided.

For policies and information on the Video Production Center, visit <http://ww2.umflint.edu/ITS/labs/3106WSW.html>

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More Server Storage Available at Lower Rates!

ITS has increased the free amount of space offered and can now offer additional space at lower rates. Students who previously had 50mb of storage for their home (H:) drive will now have 100mb. Faculty and staff will benefit from an increase from 100mb to 150mb of space on their home (H:) drive. Departments around campus will find an increase from 1 Gig to 5 Gig on their departmental (I:) drive, with additional storage space available for a fee.

	New Rates effective 2004-2005						
	Capacity MB	Backup 5 times/week		Backup once/week		No Backup	
		Yearly Cost	Avg per GB/year	Cost	Avg per GB/year	Cost	Avg per GB/year
Storage and Backup	100	\$15.00	\$150.00				
	1000	\$60.00	\$60.00				
	5000	\$276.00	\$55.20	\$186.00	\$37.20	\$96.00	\$19.20
	20000	\$960.00	\$48.00	\$600.00	\$30.00	\$240.00	\$12.00
Backup	1000	\$36.00	\$36.00	\$18.00	\$18.00		

For more information visit <http://ww2.umflint.edu/its/policies.htm#server>.

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Been Spammed Lately?

If you have received unsolicited email on the Internet, then the answer is yes! Your email address, just like any email address, is readily available to anyone on the Internet with enough time or interest in obtaining it. Specifically, the dubious marketing companies that employ "spamming" techniques use bulk email systems that target randomly-generated email addresses, list email servers or large targets (such as a university) as a source of harvesting email addresses. In most cases, a user receives spam because they have entered their email address when signing up for some type of service or posted a message in a newsgroup.

ITS has enacted solutions to reduce spam, and we will continue to offer suggestions for student, faculty and staff email systems to help combat the influx of spam.

To set-up a **spam filter**, consult the **What is Spam? flyer** on <http://ww2.umflint.edu/its/helpdesk/flyers/spam.pdf>

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ABOUT US:

"The Information Technology Services unit at the University of Michigan-Flint is a team of professional staff committed to enhancing individual and organizational effectiveness through the use of information and computing technologies."

They've Got Their "Spy" on You!

Spyware is a type of malware (malicious software) that acquires personal information from your computer and reports it to another computer system or user without your knowledge or permission. Usually Spyware is used by online business for marketing purposes. They use the Spyware to obtain information about the hardware or software you have and the manufacturers. Sometimes Spyware can obtain personal information on what sites you visit and if you do business with any competitors. They can also obtain your email address to sell to other companies, causing an increase of spam.

You can deal with Spyware by downloading and installing **Spybot--Search and Destroy** from <http://www.safer-networking.org/>. This is a free program that searches your computer for Spyware, uninstalls it, and prevents any further known Spyware from being placed on your computer. It is constantly updated when new Spyware is identified. More information on Spybot can be found in the *What is Spyware?* flyer at <http://ww2.umflint.edu/its/helpdesk/flyers/spyware.pdf>.

For more information on Spam and Spyware, consult the HelpDesk website <http://www.umflint.edu/helpdesk/>

Contact the HelpDesk with questions or concerns at (810) 766-6804 or ITSHelpDesk@umflint.edu

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SmartCart Training is Here



You've seen them in classrooms around campus, now you can master them. Whether you are giving a presentation, showing a video clip, or viewing transparencies, the SmartCart is the answer to your in-classroom needs. The SmartCart is fully-equipped with a computer, projector, DVD/VCR combo, document camera, and remote mouse. Faculty, staff, and students can connect to their personal and departmental drives and can also connect a laptop to the cart to project files.

For a list of classrooms equipped with the SmartCart visit <http://ww2.umflint.edu/its/mcs/rooms/>

Now **YOU** can receive training in a classroom setting or receive web-based training by viewing a PowerPoint slideshow. Visit <http://ww2.umflint.edu/its/training.htm#mcs> for more details.

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Go Behind-the-Scenes with DIM

Did you know that many of the online tools you use, like [Student Information Services](#) (SIS), are maintained or were created by the Data and Information Management (DIM) team?

The DIM team is responsible for the maintenance and administration of UM-Flint's central administrative databases; regulating data security and integrity; developing custom reports and programs to enhance central processes; and offering consulting services for design, development, and implementation of non-centrally-operated databases.

Most recently, the DIM team was involved in the setup of the online admissions application, online financial aid scholarship application, link from Banner to Blackboard portal, and credit card web registration for non-credit online courses.

In helping departments around campus automate processes and improve security, DIM is providing an excellent service to the UM-Flint community. Learn more about DIM at <http://ww2.umflint.edu/ITS/about.htm>.

CONTACT ITS:

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Phone:
762-3123 207 MSB
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237-6647 3102 WSW

Fax:
(810) 766-6804

Email:
ITSHelpDesk@umflint.edu

Build Your Own Computer for \$400

A **Computer Building Class** will be held **Saturday, May 22nd from 9am-5pm**. Offer good for UM-Flint students, faculty, and staff only. Price includes all CPU parts listed below, Windows License, lunch and training. Class size is limited to 15 people, so register early to guarantee your spot!

Computer Specs:

- AMD 2200+
- DDR 256 PC2100
- 52x CDRW Drive
- 40gig Hard Drive
- 56k Modem
- Optical Mouse
- Keyboard
- Cyber Acoustics Speakers
- Cable\DSL Ready
- *(Monitor Not Included)



If you would like to upgrade the specified system in any way please ask for details. Payment is due by Thursday, May 20th. Cash, Checks and Credit Cards (Visa\Mastercard) are accepted. For more info call: 810-762-3091.

Register online at <http://ww2.umflint.edu/its/cbp/>

Brought to you by UM-Flint ITS and OEL Departments.

Enhance Your Resume with Microsoft Office Specialist or IC³ Certification

Did you know The University of Michigan-Flint is an Authorized Testing Center for the Microsoft Office Specialist Certification (formerly MOUS) and Internet and Computing Core Certification (IC³) exams?



Microsoft Office Specialist certification sets the first global standard for desktop productivity across Microsoft® Office applications. Tests are performance-based and participants interact within the test environment to complete tasks. The Microsoft Office Specialist program is the ONLY Microsoft approved certification program designed to measure and validate users' skills with the Microsoft Office suite of desktop productivity applications (Microsoft Word, Microsoft Excel, Microsoft PowerPoint®, Microsoft Access and Microsoft Outlook).

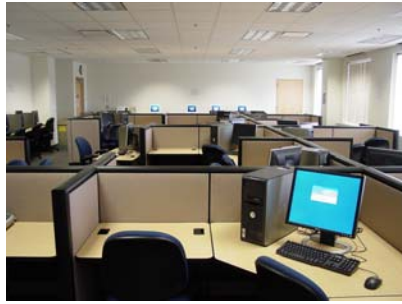
Internet and Computing Core Certification (IC³) is the ideal starting point for anyone interested in learning computer and Internet basics. The program gives individuals sufficient Internet and computing literacy skills to enter current job markets or begin higher education programs.



Visit the [Microsoft Office Specialist Certification](#) or [IC3 Certification](#) web pages for answers on exam cost, scheduling or how the exams are conducted or send email to certification@umflint.edu.

Can't fit testing into your busy day? No problem!
[Schedule your test](#) on a Saturday or on a week night
at one of our special, after-hours
"Go For It!" sessions.

Computer Lab Update



3174 WSW

ITS would like to remind you of the available computer labs on campus and their uses.

Due to numerous student requests, the computer lab in room 3174 of the William S. White Building was developed as a collaborative lab where students can work on their group projects.

You will find a comfortable office-like atmosphere conducive to group activities; however, the noise level may be higher than in the other labs. Please keep this in mind as you plan your lab time. And remember, no cell phone usage in any of the labs.

For a list of computer labs and their Spring / Summer hours visit <http://www.umflint.edu/labs/>

Go Wireless!

Have you tried to connect to our wireless network yet? Over 650 students, faculty, and staff are using the wireless network.

Wondering what wireless will do for you? You have the ability to utilize the Internet, email, Prodata, your H drive, and printing services (Uniprint) (with Novell client) anytime and just about anywhere on the UM-Flint campus.

Wireless coverage is available in all student-populated areas of the buildings on campus, both inside and out!

So, if you have a laptop or tablet PC and a wireless access card and would like to utilize the services on our network, consult Quicknotes 15 and either 45, 55, or 65 online at <http://ww2.umflint.edu/its/helpdesk/qnindex.htm>.



If you do not have a laptop and would like to obtain discount pricing, ITS at UM-Flint ONLY has set up a special discount for computer purchases through Dell. However, you must order through our website to receive these rock bottom prices (much lower than ordering through Dell-direct). <http://ww2.umflint.edu/dell/>.

Have Kids? Grow Their Minds!



Last summer, 55 kids participated in the second annual Camp Imagination organized by the Office of Extended Learning (OEL) and supported by ITS.

Third through eighth grade students had the chance to enjoy any or all of the following activities: creative writing and publishing; hands-on computer building and computer game design; musical theatre production and performance; or art and animation through graphic design.

ITS staff participated by developing the Camp Imagination website and teaching computer building and computer programming sessions. ITS also provided technical support for the *Art and Animation through Graphic Design* session.

**Check out the Summer 2004 schedule for Camp Imagination
or view picture of the Summer 2003 activities by going to
<http://www.campimagination.net>**

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