

# Dr. Tatjana Tina Savich

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Senior Healthcare Executive • Administrator • Entrepreneur

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## *Areas of Expertise*

Executive Leadership • University Academic Instructor • Compliance & Documentation • Medical Policy  
Business Planning & Analysis • Presentations • Speaker & Presenter • Operational Streamlining  
Strategic Business Development • Physician & Community Relations

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## **EDUCATION & CERTIFICATIONS**

**Doctor of Health Administration** ~ Central Michigan University, Mount Pleasant, MI  
**Master of Science in Administration** ~ Central Michigan University, Mount Pleasant, MI  
**Bachelor of Science in Occupational Therapy** ~ Wayne State University, Detroit, MI  
**Honors Bachelor of Arts Degree in Social Science** ~ University of Windsor, Ontario, Canada  
**Professional Licensure** ~ Michigan Board of Occupational Therapists & American Occupational Therapy Association

## **ENTREPRENEURIAL EXPERIENCE**

### **Quality Care Rehabilitation Professionals, Inc. (QCRP) dba Quality Care Rehab & Autism Center - November 2002 to Present**

Founder of QCRP, Inc., as a premier provider of Occupational, Physical, and Speech therapy services in Macomb County. Serving clients within Macomb County Community Mental Health population through the delivery of quality therapy outpatient services and in-home therapies. Provide strategic leadership to the clinical operations and administrative teams daily. Established as a premier provider of services in the community through relationships with local businesses, support coordinators, referring physicians and word of mouth referrals from happy patients and family members. Women Business Enterprise National Council Certified (WBEC) since 2014. Expanded program to include Applied Behavior Analysis/Behavior Therapy in 2018. Opening 2<sup>nd</sup> location in 2020.

### **Divinity Home Care, LLC (DHC), LLC - January 2009 to Present**

Leading a talented team of nurses, physical, occupational, and speech therapists, social work and home health aides and an administrative team of QA nurses, Intake Coordinators and Billers to provide exceptional skilled services to seniors and homebound patients in the community. Purchased small Medicare certified home care agency after successfully acquiring capital funding with a Small Business Administration (SBA) guaranteed loan. The full line of services includes specialized programs in Nursing (Pediatrics, Wound Care, IV Infusion, Psych), Therapy (LSVT and Certified Lymphedema Specialists and Vital Stim Therapy). Earned CHAP Accreditation in 2011 and implemented electronic medical records. Successfully transitioned external billing services to the internal staff. Women Business Enterprise National Council Certified (WBENC) since 2014 and currently participating in CMS Bundled Payment Pilot Project with Beaumont Troy Hospital. On Preferred Provider List of local hospitals and Skilled Nursing Facilities (SNFs) in the community. Earned Sterling Heights Best Home Health Agency Award in 2013 & 2016. Successful completion of Medicare survey in October 2019.

### **Innov8tive Management LLC – May 2010 to Present**

Providing consulting for corporate compliance, auditing of fraud, waste and abuse, business growth and development, strategic planning, leadership, management and program development services to businesses and professionals in a variety of industries ranging from medical practices and in-office medication dispensing, to private equity firms and LED lighting. Women Business Enterprise National Council Certified (WBENC) in 2014.

### **Angelica's Place – May 2018 – Present**

Owner/Administrator of 23 bed Home for the Aged assisted living facility in Romeo, MI providing seniors with a safe, comfortable home environment where caregiver staff is available 24/7 along with homemade meals and an enjoyable atmosphere where resident families visit and engage in activities with their loved ones.

### **Leisure Manor Residence for Seniors – November 2017 – Present**

Owner/Administrator of 20 bed assisted living facility in Richmond, MI providing seniors with a safe, comfortable home environment where caregiver staff is available 24/7 along with homemade meals and an enjoyable atmosphere where resident families visit and engage in activities with their loved ones.

### **Divinity Care Services – March 2019 – Present**

Created opportunity as a result of exemplary patient care to create company that provides clinical nursing oversight and education to 31 JARC group homes (AFC) managers and staff to ensure resident care and coordination with hospital staff, physicians, specialty and therapeutic health care providers, staff training, and compliance with state rules. Quarterly meetings with JARC CEO, nurses and management teams to ensure outcomes and identify new ways to continue increasing and improving services to persons served.

### **Quality Private Care, LLC (QPC) • January 2009 to Present**

Founded in 2009 with the goal of providing extensive senior care services primarily in luxury retirement communities grown to 120+ employees providing non-medical care services. Known in the community by social workers, discharge planners, SNFs, and residents for providing exceptional compassionate care for our patients/clients in the privacy of their own homes/apartments.

## **PROFESSIONAL EXPERIENCE**

### **Assistant Clinical Professor, OTD Capstone Coordinator, University of Michigan Flint • July 2020- Present**

Assistant Clinical Professor also serving as Capstone Coordinator teaching Capstone Project Design I, II, III and Doctoral Certification and Introduction to Residency that provides the introduction, planning and development of the capstone project which students implement during their capstone doctoral residency.

- **OTD Admissions Committee July 2020 -July 2022**
- **Student Appeals Committee July 2020 - July 2022**

### **Committee Member – Professional Advisory Board and Admissions Committees, OTD Program – University of Michigan-Flint • February 2018 – February 2020**

### **Adjunct Professor – College of Pharmacy & Health Science, Wayne State University • May 2007 to 2014**

Responsible for teaching Occupational Therapy 7200 Program Administration and Entrepreneurship to Master of Occupational Therapy level II students.

Program Advisor, Eugene Applebaum College of Pharmacy and Health Science (2008 – Present) – Responsible for the vision and leadership required to launch the Diabetes Education Wellness (DEW) Student Run Clinic. A not for profit therapy clinic affiliated with S.A.Y. Detroit providing much needed service to the underserved population in the City of Detroit. The program was awarded the 2012 Prism Prize for Innovation in Teaching.

Level II Field Work Supervisor (January 2006 to 2014) - Responsible for coordinating all aspects of the clinical program with therapists to ensure clinical instruction to student, with appropriate supervision and implementation of effective occupational therapy evaluations, plan of care, short and long-term goal setting, effective treatment techniques, appropriate use of modalities and documentation.

### **CEO - DeClaire Knee and Orthopedic Institute, Inc. • May 2012 to May 2014**

Leading a multi-million dollar orthopedic clinical and research practice with ancillary services including outpatient physical therapy, x-ray, ultra-sound guided injection and PAD testing. Responsible for public relations and developing new ad campaigns. \* Increased net income by 109% and increased net revenue by 15% in first year. Instituted operational efficiency that led to record breaking annual gross profit increase. Led organizational restructure and realigned 50% of the workforce resulting in increased morale and improved organizational culture for optimal service delivery and significant improvement to the bottom line.

### **Medical Policy Consultant/Auditor – Blue Cross Blue Shield of Michigan • March 1998 – June 2009**

Rendered medical options on extensive, complex cases involving rehabilitation for insurance rehabilitation, audits, denials and appeals and provided trial presentation assistance in selected matter in the Facility Utilization Review department and in Medical Injury Case Review department. Testified on BCBS's behalf in trials involving Administrative Law Judges regarding necessary therapy services. Participated in several conferences with therapy providers involving claims dispute and appeals.

### **Clinical Program Manager, Mobile Medical Group, Southfield, MI • April 2002 – August 2004**

Responsible for overall management of Medilodge of Sterling Heights Rehabilitation Department, servicing a 335-bed skilled nursing facility to include overseeing 15-20 staff physical, occupational and speech therapists, documentation compliance, quality assurance, equipment, supplies and staffing management. Designed program

with MDS for improved RUGS tracking system. Responsible for overseeing \$1 million+ annual budget, tracking MDS assessments and patient data. Provided administrative supervision, case management and performed chart audits. Facilitated improved facility rapport creating a "team" concept with Medilodge Administration and clinical rehabilitation staff.

**Director of Rehabilitation Services, GNA, Fraser, MI • June 1998 – July 1999**

Supervised, managed, directed, and coordinated rehabilitation services for speech/language pathology, occupational and physical therapists at a 290-bed skilled nursing facility. Responsible for scheduling, meeting productivity standards, containing costs and maintaining budget. Other responsibilities included: Educating, instructing, implementing new procedures with staff by specified deadline dates, monthly budget reports, leading weekly interdisciplinary Medicare meetings, and training new staff (PT, PTA, OTRL, COTA, SLP).

**Pediatric Occupational Therapist, Therapists Unlimited, Farmington Hills, MI • March 1998 – June 1998**

Contract Therapist at a Detroit Public School (Poe Development Center) where responsibilities included evaluation/treatment for Physically or Otherwise Health Impaired (POHI) children in the areas of perceptual motor skills, fine motor coordination, self-care, muscle strength, range of motion, in-service training to teachers, students, and families, attending IEP meetings.

**Team Leader - Occupational Therapist, DRS, Farmington Hills, MI • January 1997 – February 1998**

Canterbury On The Lake, Waterford MI. 250 Bed Skilled Nursing Facility and Sub-acute Rehab Center – Evaluated and treated geriatric patients for a variety of diagnoses including: hip fractures/replacement, knee replacements, fractures, and CVAs. Special appointment as OT Alzheimer's Program Planner for 20 special care unit patients.

**PROFESSIONAL ACCOMPLISHMENTS**

- University of Michigan Doctor of Occupational Therapy Advisory Board Member (2018)
- Wayne State University Alumni Special Recognition for Dedication, Service and Support of Occupational Therapy Program (2014)
- Sterling Heights Award Program – Best of 2016, Home Health Care Agencies
- Sterling Heights Award Program – Best of 2013, Home Health Care Agencies
- Wayne State University, The 2012 Prism Prize for Innovation in Teaching Award (2012)
- Dorsey Schools Externship Program Liaison (2012)
- Ross Medical Education Center Externship Program Liaison (2012)
- Home Health Care Presentation, Sanctuary of Clinton Villa (2011)
- Arthritis Education Presentation for 200 Seniors, Park Place & Sterling Woods (2010)
- Guest Lecturer at Central Michigan University, Doctor of Physical Therapy program (2009)
- Implemented Functional Capacity Evaluation program at Quality Care Rehabilitation Professionals, Inc. FCE Certification (2007)
- Implemented Ergonomic Evaluation program at Quality Care Rehabilitation (2006)
- Eastern Michigan University Athletic Training Education Program Liaison (2007)
- Wayne State University Occupational Therapy Fieldwork Level II Liaison (2006)
- Baker Community College Medical Insurance Externship Program Liaison (2005)
- Implemented Vestibular Rehabilitation Program at Quality Care (2005)
- Vestibular Rehabilitation Certification 2005
- Medicare denial management recovery specialist (ADR and TPE Audits)
- Expert witness specializing in rehabilitation assessment (1998-Present)
- Developed improved Rehabilitation Utilization Grouping (RUGs) program with MDS coordinator (2003)
- Implemented Prospective Payment System (PPS) for rehabilitation services since July 1, 1998 (assisted with facility set-up Fraser Villa, Utica, MI)

**PROFESSIONAL MEMBERSHIPS**

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| • American College of Healthcare Executives      | American Occupational Therapy Association       |
| • Wayne State University Alumni Association      | Michigan Home Health Association                |
| • Certified Home Care Accreditation Program      | University of Windsor Alumni Association        |
| • Central Michigan University Alumni Association | Better Business Bureau Detroit/Eastern Michigan |
| • Michigan Occupational Therapy Association      | Macomb County Community Mental Health Provide   |